

**ARE YOU HOMELESS OR AT RISK OF LOSING YOUR HOME?**

To access homeless and housing crisis services, one must complete a Coordinated Entry (CE) assessment. CE is a process to assess, prioritize and connect people who are experiencing a housing crisis to resources that will prevent or end their homelessness. CE assessments are conducted by these providers in Delaware County:

<b>COMMUNITY ACTION AGENCY</b>	1414 Meetinghouse Rd., Boothwyn; Mon to Fri, 8:00 AM to 3:00 PM	610-874-8451
<b>COMMUNITY ACTION AGENCY (Darby office)</b>	By appointment only	610-874-8451
<b>HORIZON HOUSE</b>	Upper Darby area	610-328-1306, x 31131
<b>SALVATION ARMY</b>	151 West 15th St., Chester	610-874-0423

**EMERGENCY SHELTER PROGRAMS**

<b>CITYTEAM MINISTRIES</b>	(Temporarily closed) Emergency shelter for single men; 634 Sproul St., Chester	610-872-6865
<b>COMMUNITY ACTION AGENCY</b>	1414 Meetinghouse Rd., Boothwyn	610-874-8451
<b>DOMESTIC ABUSE PROJECT</b>	Emergency shelter for victims of domestic abuse	Abuse Hotline 24/7 610-565-4590
<b>LIFE CENTER OF EASTERN DELAWARE COUNTY</b>	Emergency shelter for single adults; 6310 Market St., Upper Darby	610-734-5770
<b>SALVATION ARMY WARMING CENTER</b>	Overnight shelter for single adults; 151 West 15th St., Chester	610-874-0423

**HOMELESS OUTREACH & DAY PROGRAMS**

<b>HOMELESS OUTREACH</b>	Call if you see a homeless person and an outreach team will attempt to engage the person	267-671-4357
<b>CATHOLIC SOCIAL SERVICES</b>	Mail pick-up; Mon - Fri during office hrs. Showers and laundry by appointment Coffee Club Mon, Tues, Thurs & Fri, 9:00 AM to 10:00 AM; 130 East 7th St., Chester	610-876-7101
<b>HORIZON HOUSE P.A.T.H.</b>	Outreach and case management services for people w/serious mental illness experiencing homelessness or at risk of becoming homeless	610-328-1306
<b>STEPPING STONE DAY CENTER</b>	Day center for homeless adults, case management and outreach	610-874-0423

**HOUSING SUPPORT & PROGRAMS**

<b>COMMUNITY ACTION AGENCY</b>	Utility, Fuel and Weatherization Assistance Programs	610-874-8451
<b>DELAWARE COUNTY HOUSING AUTHORITY</b>	1855 Constitution Ave., Woodlyn	610-876-2521
<b>CHESTER HOUSING AUTHORITY</b>	1111 Avenue of the States, Chester	610-904-1111
<b>MOTHERS' HOME</b>	Shelter for single pregnant woman 18 or over; 51 N. MacDade Blvd., Darby	610-583-4663

**PREPARED MEALS / FOOD**

<b>BERNARDINE CENTER</b>	Meals, days and times vary, Call for current schedule; 2625 W. 9th St., Chester	610-497-3225
<b>CATHOLIC SOCIAL SERVICES</b>	Martha's Choice food pantry; Mon & Wed 10:00 to 12:00; 130 E. 7th St., Chester	610-876-7101
<b>CITYTEAM MINISTRIES</b>	"To Go Container" meals, 7 days a week from backdoor of building at 5:15 PM 634 Sproul St., Chester	610-872-6865
<b>SALVATION ARMY (Chester)</b>	[Boxed Meals] Breakfast: Mon - Fri, 8:30 AM; Lunch, 11:30 AM; 151 West 15th St., Chester	610-874-0423

**DRUG & ALCOHOL SERVICES (D & A)**

<b>CROZER-CHESTER MEDICAL CENTER</b>	1 Medical Center Blvd., Chester, next to hospital emergency room Drug & Alcohol Access Center; Mon - Fri, 7:00 AM to 7:00 PM	610-619-7370
<b>DELAWARE COUNTY MEMORIAL HOSPITAL (DCMH)</b>	Outpatient drug and alcohol treatment; 501 N. Lansdowne Ave., Drexel Hill	610-394-1700
<b>KEYSTONE CENTER</b>	24/7 detox / rehab: 2001 Providence Ave., Chester	800-558-9600   610-876-9000
<b>MERAKEY</b>	Outpatient medication assisted treatment and case mgmt; 800 Chester Pike, Sharon Hill	610-537-1765

**BEHAVIORAL HEALTH SERVICES**

<b>CROZER-CHESTER MEDICAL CENTER (BSU B)</b>	Outpatient services, intake, assessment, outpatient & case mgmt; 301 W. 15th St., Chester	610-619-8700
<b>MERAKEY Base Service Unit (BSU A)</b>	Intake assessment, outpatient, case mgmt; Mon-Fri. 8:00 AM-5:00 PM 800 Chester Pike, Sharon Hill	610-534-3636
<b>OMNI HEALTH SERVICES</b>	Mental health services for children, adults, families and seniors Outpatient, PEER services, and assessments	Chester 484-480-6284 Upper Darby 484-469-4319
<b>DELAWARE COUNTY TELEHEALTH HELPLINE</b>	Manned by Certified Peer Specialists or Mental Health Professionals	855-464-9342

**CRISIS INTERVENTION SERVICES**

<b>CROZER-CHESTER MEDICAL CENTER</b>	Mental Health Crisis Services, 1 Medical Center Blvd., Chester	24/7 610-447-7600
<b>DELAWARE CTY CRISIS CONNECTIONS TEAM [DCCCT]</b>	Mobile Mental Health and D & A crisis outreach services	24/7 855-889-7827
<b>ELWYN/NATALE MEDIA PROGRAM/McCABE HALL</b>	Residential crisis and treatment programs	610-891-2324
<b>VETERAN'S CRISIS LINE</b>	Operated by Dept. of Veteran Affairs for Vet's or Vet's family's in crisis situation	800-273-8255 then PRESS 1

**OTHER SERVICES**

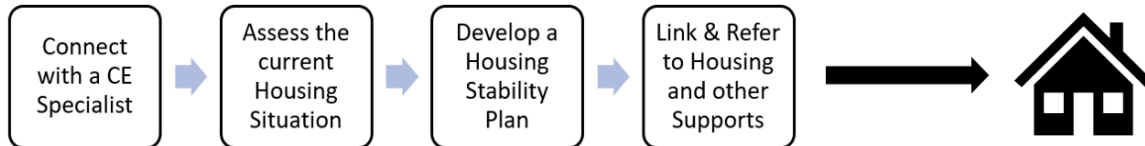
<b>SHARON HILL MEDICAL</b>	Medical svcs including dental. Svcs for HIV/AIDS; 1300 Chester Pk., Sharon Hill	Sharon Hill 610-583-1177
<b>AIDS CARE GROUP, drop in center</b>	2304 Edgemont Ave., Chester; call the center for details about various services available	Chester 610-872-3500
<b>FAMILY &amp; COMMUNITY SERVICE</b>	Counseling, HIV/AIDS case management and other supports; 600 N. Olive St., Media	610-566-7540
<b>MATERNITY CARE COALITION: MoMobileHFA</b>	For pregnant moms, or those who just had a baby. Resources & parenting support	610-713-0570
<b>WOMEN'S AND CHILDREN'S SERVICES OF THE FOUNDATION FOR DELAWARE COUNTY</b>	Healthy Start, Nurse-Family Partnership, WIC, El Centro, Medical Legal Partnership misc. services for pregnant women and families with children ages 0 to 5	610-497-7344

**GOVERNMENT & LEGAL SERVICES**

<b>CAREER LINK (Chester):</b>	701 Crosby St., Suite B, Chester	610-447-3350
<b>CAREER LINK (Media):</b>	Delaware County Community College; 901 S. Media Line Rd., Media	610-723-1220
<b>DELAWARE COUNTY GOVERNMENT OFFICES</b>	Drug & Alcohol (D & A)   Adult and Family Services (AFS)   Mental Health (MH) COSA Services for Aging, 1510 Chester Pike, Eddystone	610-713-2365 610-490-1300
	Children & Youth Services (CYS) 800-416-4511 / Upper Darby Office 610-713-2000 / Eddystone Office 610-447-1000	
<b>DELAWARE COUNTY WELLNESS LINE</b>	Providing assistance and information regarding public health related topics	484-276-2100
<b>LEGAL AID OF SEPA:</b>	Legal services for low income persons; 419 Avenue of the States, Suite 605, Chester	Chester 610-874-8421
<b>NATIONAL CALL CENTER FOR HOMELESS VETERAN'S</b>	Vet' who are homeless or at risk of homelessness & their family members & supporters	877-424-3838
<b>DEPT OF PUBLIC ASSISTANCE</b>	Medical, nutritional and other forms of PA state assistance	Chester 610-447-5500   Darby 610-461-3800
<b>SOCIAL SECURITY ADMINISTRATION</b>	8645 West Chester Pike, Upper Darby; and 807 Crosby St., Chester	800-772-1213
<b>VETERAN'S AFFAIRS OFFICE</b>	Government Center, Lobby - Room G3, 201 W. Front St., Media	610-891-4646

# ARE YOU HOMELESS or FACING a HOUSING CRISIS?

If you are homeless, facing a housing crisis or working with someone who is, refer them to a **COORDINATED ENTRY (CE) SPECIALIST** whose location and telephone numbers are below. The CE Specialist will conduct an interview assessment and determine the nature of the housing crisis and will develop a HOUSING STABILITY PLAN (HSP).



## Here is WHAT TO DO!

1. **CALL** one of these Coordinated Entry Specialists (CE)
2. **REVIEW** your housing situation with the CE specialist
3. **ANSWER** questions from the CE Specialist to help develop a plan
4. **FOLLOW** the instructions for follow-up provided by the CE Specialist

Resolving a housing crisis involves different responses based on a variety of situations and circumstances. Please be prepared to discuss: housing history, finances, family composition, identification documentation and other specific details of your housing situation. Based on the situation a determination will be made to detail what housing supports are available such as: Homeless Programs, Prevention Assistance Programs and/or housing counseling.

### HOURS MAY VARY

Horizon House, Inc.  
Phone assessment  
**610-328-1306, ext. 31131**  
Mon to Fri, 9:00 AM to 4:00 PM

Community Action Agency  
Darby, PA 19023  
**610-874-8451** [By appointment only]

The Salvation Army  
151 W. 15th St., Chester, PA 19013  
**610-874-0423**  
Mon to Fri, 9:00 AM to 4:00 PM

Community Action Agency  
1414 Meetinghouse Rd.  
Boothwyn, PA 19061  
**610-874-8451**  
Mon to Fri, 9:00 AM to 4:00 PM

## DELAWARE COUNTY HOMELESS OUTREACH TEAM

**267-671-4357**

If you see someone you believe is homeless on the street, call the Delaware County Homeless Outreach Team at 267-671-4357 and someone from the Outreach Team will try and engage them.

## FREQUENTLY NEEDED DOCUMENTS and LINKS

[Social Security Card Replacement](#)

[IRS Forms & Tax Info](#)

[Find a PA Driver License or Photo Center](#)

[PA Photo ID or Driver's License](#)

[PA Birth Certificate](#)

[SEPTA Transit Cards & Info](#)

## DELCO HOMELESS SERVICES INFO, RESOURCES and MORE!

Looking for more information about homeless services in DELCO, click below

[www.DelcoHomelessServices.org](http://www.DelcoHomelessServices.org)

Have any suggestions for making the Survival Guide better or corrections, [click here and suggest an update](#)