

## Supports Coordination



### Helping people lead meaningful lives

*“My son has adjusted well to his ‘new home.’ This transition could not have taken place without your insight and encouragement.”*

\* \* \*

*“Thanks for helping us get a stair glide for our home. It has made life a lot easier for my family. Our Supports Coordinator also helped us obtain transportation for our son.”*

• \* \*

*“I want to thank your office for everything your staff has done for my son. There is no way I could have figured out how to find or afford these services.”*

\* \* \*

*“Our daughter’s Supports Coordinator helped her get in-home supports, a day program and transportation. She was also helpful when she had a medical crisis and a death in the family.”*

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Supports Coordination Organization

## SUPPORTS COORDINATION ORGANIZATION OF DELAWARE COUNTY HUMAN SERVICES



*Supporting individuals with intellectual disabilities, children and adults with autism, and children with developmental disabilities, in leading meaningful lives through choice and self-determination.*



**Delaware County Human Service Office  
of Intellectual and Developmental  
Disabilities**

**20 South 69th Street, 4th Floor  
Upper Darby, PA 19082  
610-713-2400**

[humanservices@delcohsa.org](mailto:humanservices@delcohsa.org)

## Delaware County Supports Coordination Organization

### *“Your Guide to Services & Supports”*

**Mission:** The Delaware County Supports Coordination Organization (SCO) assists individuals with intellectual and developmental disabilities and their families to locate quality supports and services to lead safe, healthy, meaningful lives.

**Role:** The Supports Coordinator is an individual’s guide to service providers, including but not limited to: day programs, job supports, residential services, in-home supports, respite, transportation, advocacy and community integration. The Supports Coordinator is your partner, research assistant and advocate.

**Focus on Delaware County:** The Delaware County Supports Coordination Organization (SCO) focuses exclusively on and works with Delaware County residents. All Delaware County Supports Coordinators are highly trained and well versed on the resources, services and supports available to Delaware County residents. Your Delaware County Supports Coordinator is dedicated to finding the right combination of resources, services and supports suited to you or your family member.

## Getting Started

### *“Navigating a Complex System”*

Families must first contact the Delaware County Administrative Entity to determine if the individual meets eligibility requirements. Contact 610-713-2330 for information.

Once it is determined that you are eligible for supports in the Intellectual and Developmental Disability system, you will meet with a Supports Coordinator to coordinate supports for you and your family.

**Supports Coordinator’s Role:** Your Supports Coordinator will meet with you and your family to develop a plan and work to put that plan in place. Some of the coordinator’s goals are to:

- Conduct a Prioritization of Urgency of Needs (PUNS) assessment
- Develop an Individual Service Plan (ISP) that outlines needed services
- Locate, coordinate and monitor services and supports
- Assist individuals to maximize sources of financial support
- Locate generic community supports such as gyms, clubs, recreation groups
- Monitor the services to ensure the person’s ISP is being followed
- Maintain and update ISP information annually

## Community Support Options

### *“Making Choices”*

**Making Choices:** Your Delaware County Supports Coordinator will help you and your family learn about state and local resources. There are many qualified providers to choose from and each individual/family has to decide which supports best meet their unique needs.

You will be assisted in accessing a variety of natural and paid supports that may include:

- Person/Family Directed Services
- Employment Services
- Community Services and Supports
- In-Home and Community Supports
- Respite Opportunities
- Life-Sharing and other Residential Options
- Adult Educational Opportunities
- Home Adaptation Services

If you are not eligible for paid services, your Supports Coordinator can assist you in locating and coordinating natural community supports.